



# DISH Food Pantry 2020 Yearly Report

Bunker Hill Community College

[bhcc.edu/dishfoodpantry](http://bhcc.edu/dishfoodpantry)



## 38,419

### TOTAL POUNDS DONATED



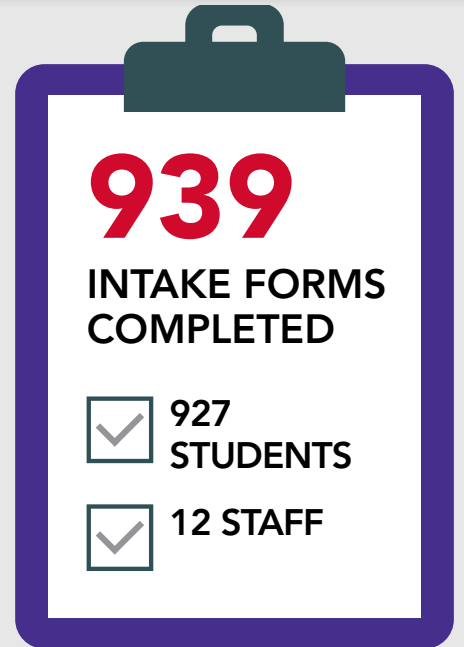
- 26,094** Greater Boston Food Bank
- 2,522** Stop & Shop
- 2,000** P&G Pad Donation
- 1,955** Hope and Comfort
- 1,943** AmazonSmile
- 1,171** Food Link
- 1,100** Food for Free Frozen Meals
- 785** Food for Free Produce
- 256** Wegmans
- 250** Seven Hills Pasta
- 200** Bombas/Provisions Ministry
- 143** I Support the Girls



## 32,672

### TOTAL POUNDS DISTRIBUTED

- 17,633** Non-Perishable Food
- 11,566** Fresh/Frozen Food
- 2,017** Hygiene Products
- 718** Frozen Meals
- 489** Baby Food/Products
- 200** Socks/Sweatshirts
- 49** Gluten-Free Items



## 939

### INTAKE FORMS COMPLETED

- 927**  
STUDENTS
- 12** STAFF

## 2,519

### TOTAL ORDERS FILLED

## 641

### TOTAL USERS

## 1,066

### TOTAL DELIVERIES (from May–December)





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"It made everything so much easier! Due to the pandemic and other circumstances, my family lost our car. Having the DISH delivery service was extremely helpful."

"It's honestly been such a relief. I have a full-time job, a daughter, and two part-time jobs. Being able to have access to food that's delivered has been such a stress reliever."

## DISH Milestones/Exciting Moments

### MARCH

- Provided contactless pick-up on campus distributing Chromebooks and pantry items.

### MAY

- Partnered with Snapchef to deliver pantry items to students within 10-mile radius of BHCC campus (funded by the Student Government Association).
- AmeriCorp Rosaria Karis on-boards Student Affairs staff.
- Launched "Molly's DISHes" virtual cooking show.

### JUNE

- Snapchef delivery continued through Displaced Worker Grant (partnership between MassHire and Snapchef) funding. Grant was extended three times and funding is currently guaranteed through the end of February 2021.

### JULY

- Received \$45K donation from Stop & Shop to purchase popular items (i.e. cereal, pasta sauce, oatmeal, etc.) and Thanksgiving/Holiday meals.

### SEPTEMBER

- Celebrated DISH's one-year anniversary and distributed "Welcome Back" snack bags with all DISH orders.

### OCTOBER

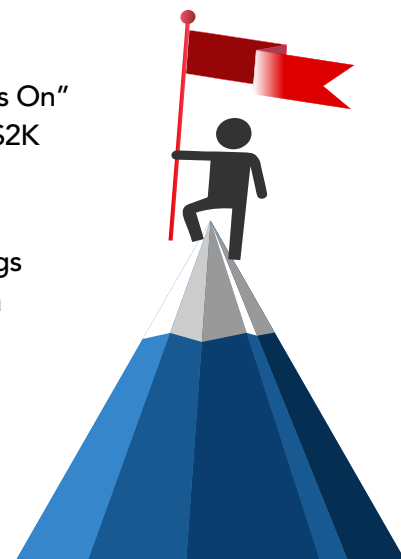
- Distributed Halloween candy bags with all DISH orders and launched Thanksgiving food drive.

### NOVEMBER

- Participated in Hunger and Homelessness Awareness Week through Basic Needs panel, Veterans Day event and Thanksgiving Food Drive.
- Received Always Pads donation valued at \$13K from P&G/Stop & Shop partnership.
- Distributed 1,250 pairs of Bombas socks and 72 sweatshirts from Provisions Ministry (Worcester) donation.
- Provided \$10 Stop & Shop gift cards with all DISH orders, accompanied by local Thanksgiving resources. Students also received additional points for pantry items.

### DECEMBER

- Giving Tuesday "Soup's On" fundraiser raises over \$2K to provide Meal Kits to students.
- Distributed holiday bags with hot chocolate, tea and candy with all DISH orders.





## DISH Fall 2020 Survey Results

### Information about survey

- Distributed to Fall 2020 Users (241 users)
- Response rate: 46% (113 responses)

### Demographic of Student Response

- Full-time students: 61
- Part-time students: 41
- Other: 11 (workforce development, certificate program, etc.)

### 99% of DISH Food Pantry users found the sign-up process easy.

- "Easy, effective, and with excellent service."
- "Very simple—I was expecting more steps, but it was so easy!"
- "Everything was so easy and I am so thankful for the help."

### 97% of DISH Food Pantry users are extremely likely or very likely to recommend the DISH to another student.

### Based upon experiences with the DISH Food Pantry Staff and Delivery Driver, users rated the following:

- 97% rated communication of DISH Food Pantry sign-up process and delivery as "Excellent" or "Good."
- 97% rated courtesy and friendliness of the DISH Food Pantry Staff and Delivery Driver as "Excellent" or "Good."
- 96% rated the respectfulness of the DISH Food Pantry Staff and Delivery Driver as "Excellent" or "Good."
- "They are very respectful and organized."

- "I've had a few questions about the process and have received a quick and helpful response every time. It doesn't make me feel bad at all for needing help with food—on the contrary, it makes me feel more secure and is one less stress for my household."

### By receiving food/hygiene items at the DISH Food Pantry:

- 74% of students strongly agreed or agreed that they were provided with food/hygiene items that they would otherwise not have access to.
- 93% of students strongly agreed or agreed that they were able to focus better on class and class-related activities.
- 83% of students strongly agreed or agreed that their ability to attend virtual courses was improved.
- 91% of students strongly agreed or agreed that they were able to stay enrolled at BHCC.

### When asked if they planned to continue their enrollment at BHCC:

- 95 said yes
- 8 said no
- 10 were unsure

"DISH helped me release the stress from COVID-19 and focus on my classes. With all the odds, my GPA remains 4.0"