Bunker Hill Community College
250 New Rutherford Avenue
Boston, MA 02129

Request for Proposal
RFP BHCC Shuttle Service – BHCC 716
December 15, 2015
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REQUEST FOR PROPOSAL
RFP BHCC Shuttle Service – BHCC 716
BUNKER HILL COMMUNITY COLLEGE
250 New Rutherford Avenue
Boston, MA 02129

SECTION 1 - STATEMENT OF PURPOSE
Bunker Hill Community College operates a shuttle bus service for students, faculty and staff between the main campus location at 250 New Rutherford Avenue, Charlestown and 175 Hawthorne Street, Chelsea (Chelsea campus) and 570 New Rutherford Avenue, Charlestown (H – Building).

SECTION 2 - CURRENT OPERATIONS
The BHCC shuttle service operates 9660 hours per year.
There are two fixed routes: The Chelsea route and the H – Building route.
The shuttle provides service to the Chelsea campus 6 days per week (Monday – Saturday)
The shuttle provides service to H – Building 7 days per week.
The normal hours of operation for both routes are: 7:00 am to 11:00 pm.
The Chelsea route operates two (2) buses during the spring and fall academic semesters and one (1) bus during the summer sessions.
The H- Building route operates one (1) bus on a continuous loop throughout the year.

SECTION 3 - SCOPE OF WORK
Contractor will operate the BHCC shuttle service according to the routes, time schedules, and school calendar as determined by BHCC (currently 9,660 annual hours of service). Attachment A. The Contractor will be responsible for all expenses related to the operation. The Contractor will provide and maintain the specified equipment.

Contractor will provide pricing to operate the BHCC shuttle service using three (3) or (4) Allstar XL IC International chassis TC 40’ ADA compliant shuttle buses or equal as approved by BHCC; the standard configuration will be 40 seated passengers and one (1) wheelchair lift and one (1) secure wheelchair location.

Contractor shall provide bus drivers/operators who meet all state and federal requirements, including licensing and USDOT drug testing requirements.

SECTION 4 - OUTCOME AND PERFORMANCE STANDARDS
Contractor will provide safe, secure efficient passenger shuttle service for verified BHCC students, faculty and staff between the BHCC campus locations.

Contractor will provide three (3) or four (4) new shuttle buses at contract inception; as described in “Scope of Work”. See attached Addendum A. The buses will be maintained according to the manufacturers’ specifications, DOT, MDOT and any and all municipal, state and federal governing bodies regulating the operation of 40 passenger buses in the Commonwealth of Massachusetts. Vehicles will be replaced at six (6) year intervals or less.

Contractor will provide a passenger verification system to ensure that only current BHCC authorized students, faculty and staff are allowed entry onto the shuttle.
Contractor will provide a GPS system for management tracking of location and student, faculty and staff to track using a “smart phone” app allowing accurate arrival and departure information and real-time street location of vehicle(s).

Contractor shall equip buses with appropriate technology to collect real-time driver and vehicle data. The system will allow “alert” notification(s) to Contractor of any and all incidents related to vehicle(s) or passenger(s).

Contractor will provide accurate ridership counts, hours of operation, number of routes driven, and number of stops for any period of time during the operation to BHCC on a monthly basis.

Contractor will screen, qualify and train drivers. Driver training will be ongoing as required to maintain CDL and will meet all license requirements. Accurate and up to date driver’s records will be maintained by Contractor and available to BHCC at any time.

Contractor will give due consideration to shuttle driver positions to current BHCC shuttle drivers who meet the hiring requirements of the Contractor.

Contractor will assist BHCC in the disposition of existing fleet of “school buses”, either through direct purchase, third party negotiation of purchase or other mutually agreed upon arrangement in accordance with Commonwealth of Massachusetts State Surplus Property procedures. Contractor will evaluate the BHCC fleet to establish value prior to submitting proposal.

Contractor will provide the price quotation in the form of an hourly rate of service for each year of a five-year period to include all capital investments, maintenance expenses, fuel cost, tolls, salaries, training, and management costs associated with the performance of the service as agreed in the Contract.

SECTION 5 - DELIVERABLES
For purposes of the RFP, Contractor will provide a complete and comprehensive scope of services including but not limited to:

Cost of hourly service based on “Scope of Work” including disclaimers and escalation clauses, financial statements, insurance limits, licenses and permits as may be required to operate in the Commonwealth of Massachusetts, equipment specifications, description of installed technology, driver training, driver certification, location where vehicles will be housed, location and name of service garage, vehicle inspection procedure and logs, schedule of operations and proposed staffing requirements, date available to commence service, inclement weather procedures, emergency policies and procedures, primary contact information and other pertinent information.

SECTION 6 - TERM OF CONTRACT
The term of the contract will be five (5) years subject to thirty (30) day termination clause available to Bunker Hill Community College and a one hundred eighty (180) day termination clause available to Contractor. Semi-annual review of performance, scope and cost will be performed.

A statement regarding renegotiation of Contract or by means of Addendum to original Contract due to changes in routes or annual service hours determined by BHCC will be incorporated into the final agreement.
## RFP BHCC Shuttle Service - BHCC 716
### Attachment A

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RFP BHCC Shuttle Service - BHCC 716
Attachment A
A.1 Respondents Corporate Information:
   1. Legal name of Respondent’s firm and corporate ownership
   2. Legal status – i.e. corporation, partnership, etc.
   3. State or county where organized
   4. Address of Respondent’s principle place of business
   5. Federal I.D. Number
   6. Commonwealth of Massachusetts Registration and/or Registered Agent
   7. Website address

A.2 Local Management:
Please provide the name(s) and contact information for:
   1. Vice President of Operations
   2. Regional Manager
   3. Account Manager
   4. Loss Prevention/Risk Manager

A.3 Personnel Conflicts of Interest:
Indicate any employees, officers, directors, members, agents or consultants of Respondent who are related to any employee, officer or director of BHCC (Bunker Hill Community College).

A.4 Relevant Litigation/Investigations:
Describe any current public lawsuits, legal actions or governmental investigations including, but not limited to, parties of dispute, and equipment affected, cause of action, jurisdiction and date of legal complaint.
Include in this section any loss of licensing or certification that your firm or its personnel have experienced in the past five (5) years.

A.5 Restructuring & Mergers:
Describe any specific restructuring, mergers, or corporate name changes within Respondent’s firm that have occurred during the past three years or is anticipated in the next three years, noting potential impacts to the products and services contemplated by this RFP.

A.6 Bankruptcy:
Provide information relating to Respondent bankruptcies or reorganizations with the last five (5) years.

A.7 Business Class (indicate all that apply)
   1. Women Owned Business
   2. Disabled Veterans Owned Business
   3. Veteran Owned Business
   4. Minority Owned Business

A.7.1 Third Party Certification:
   1. Provide name of certifying agency (Federal, State, Municipal Government, SBA or other
   2. Certificate number
   3. Copy of Certification
B.1 Sustainability Initiatives:
Provide information concerning Respondent’s purchase and use of “green” products. Describe companywide sustainability initiatives or attach policy. Provide contact information for Sustainability Director within your organization.

C.1 Respondent’s Qualifications, References, Experience and Past Performance:
1. Describe your current business practice in the education market.
2. Provide a list of 3 – 5 clients with contact information who will attest to your performance.
3. Note similar experience within the past five years; service provided, ridership, routes, vehicles, driver training, emergency preparedness and response, recordkeeping and accidents.

C.2 Implementation and Communications Plan:
Provide a detailed implementation plan to meet the goal of providing shuttle service at BHCC commencing July 1, 2016 utilizing the schedule provided as “Attachment A”.
Include in your implementation plan your “Continuity of Operations Plan” in the event of manmade or natural disaster that may have a temporary adverse effect on BHCC and/or the surrounding community.

D.1 Financial Statements:
Provide current audited Financial Statement for year ending 2015

E.1 Insurance:
  1. Workers Compensation:
     a. Worker’s Compensation Insurance covering all persons employed for the performance of this Contract shall be provided by the individual or company submitting the proposal pursuant to the Laws of the Commonwealth of Massachusetts.

  2. General Liability:
     a. General Liability Insurance, with Bunker Hill Community College, named insured, shall be in place for the duration of the Contract with limits of $1,000,000 for one person and $10,000,000 aggregate. A Certificate of Insurance shall be provided on an annual basis to BHCC.

  3. Motor Vehicle:
     a. The individual or company submitting this proposal will provide motor vehicle insurance with coverage for medical and property damage with limits of not less than $1,000,000/$3,000,000 for each vehicle provided to satisfactorily perform the Contract.

F.1 Bond:
  1. Bid Bond
     a. Each individual or company submitting a proposal shall furnish a letter from a bank or surety company equal to ten percent (10%) of the contract price in the form of a bid bond. The effective date of the bid bond shall be the published date of the public bid opening noted elsewhere in this document.

  2. Performance Bond:
     a. Each individual or company submitting a proposal shall furnish a letter from a bank or surety company equal to one hundred percent (100%) of the contract price in the form of a performance bond. The effective date of the performance bond shall be the date of Contract execution and shall remain in place for the duration of the Contract.
H1. **Submission of Bid:**

1. The completed proposal for *RFP BHCC Shuttle Service – BHCC 716* shall be submitted not later than 2:00 PM February 1, 2016 in the main office of Facilities Management, Room E120 Bunker Hill Community College 250 New Rutherford Ave. Boston, MA 02129.

2. Please label the sealed bid package as follows:

   Executive Director Facilities Management  
   Room E120  
   Bunker Hill Community College  
   250 New Rutherford Ave.  
   Boston, MA 02129  
   Bid Documents for RFP BHCC Shuttle Service – BHCC 716  
   Date:  

   Any and all proposals NOT submitted in the requested format by 2:00 PM February 1, 2016 shall be rejected and discarded.

I1. **Modification or Withdrawal of Bids:**

1. Each individual or company submitting a proposal may correct, modify, or withdraw the proposal by providing written notice received by Bunker Hill Community College prior to the time and date set for the bid opening.

2. Bid modifications must be submitted in a sealed envelope clearly labeled "Modification No.__". Each modification must be numbered in sequence, and must reference the original RFP entitled *RFP BHCC Shuttle Service - BHCC 716*.

3. The completed modifications must be submitted to: Executive Director of Facilities Management, Room 120, Bunker Hill Community College 250 New Rutherford Ave. Boston, MA 02129.

4. After the bid opening, a bidder may not change any provision of the bid in a manner prejudicial to the interests of the College or fair competition.

J1. **Bunker Hill Community College Conditions:**

1. BHCC (Bunker Hill Community College) reserves the right to cancel the RFP if it determines that it is in the best interest of the College.

2. BHCC will not be held liable for any costs incurred by Respondents in the preparation and production of the proposal or the costs of any services performed prior to receiving approval and award of the Contract.

3. All documents submitted in conjunction with the RFP shall become the property of Bunker Hill Community College and will not be returned.

4. BHCC reserves the right to amend the specifications of this RFP after its release. All interested parties will be notified in writing (via email) of any and all amendments to the specifications contained in the RFP.

5. Wherever the College is referred to herein, such reference will be to the President or his/her designee, as stated periodically in writing during the term of the contract.
6. Individuals or companies, who submit a proposal for consideration, may be required to give an oral presentation to (PMT) Procurement Management Team. This will be at the sole discretion of the PMT.

7. By submitting a proposal, the individual or company agrees that it will not make any claims or have any right to damages because of misinterpretation or misunderstanding of the specifications or because of any misinformation or lack of information.

8. The individual or company determined to be the most responsive and qualified will be notified of the award in writing. All other Respondents will be notified via email.

9. Omission of required information or misrepresentation of information included in the proposal submitted by an individual or company or false statements made during any communication with BHCC will be sufficient cause for rejection of the bid.

K1. The Contract, if awarded, shall be governed in accordance with the laws of the Commonwealth of Massachusetts. (See Attachment D: Commonwealth of Massachusetts – Standard Contract Form and Commonwealth Terms and Conditions)

L1. Bid Opening:
1. Sealed bids will be opened by the PMT (Procurement Management Team) on February 1, 2016 at 2:30 PM in Room B321.

2. The bids will be evaluated on basis of qualified documents submitted in response to all sections of the RFP, Attachments and Addenda.

3. The successful bidder will be notified in writing within 30 days of the bid opening date.

4. The selected bidder will be required to execute the Contract and submit the required Performance Bond within five (5) business days or a mutually agreed upon time not to exceed ten (10) business days from receipt of written notification of Contract award.

M1. Bid Evaluation and Award Criteria:
1. The PMT (Procurement Management Team) has the right to award the contract on the basis of the most economically advantageous proposal for RFP BHCC Shuttle Service – BHCC 716 received by Bunker Hill Community College.

2. The evaluation criteria include:
   a. Price
   b. Quality
   c. Technical merit
   d. Aesthetic and functional characteristics
   e. Environmental characteristics
   f. Operational cost
   g. Cost effectiveness
   h. Delivery and implementation date
   i. Social considerations
   j. Sustainability
   k. Innovation
3. Definitions:
   a. Exceeds the required standard; responsive, precise, complete and relevant; improvement to current services through added value
   b. Meets the required standard; comprehensive response
   c. Meets the standard in most areas; acceptable level of detail, accuracy and relevance
   d. Fails to meet the standard in most areas; limited information, partial responses
   e. Significantly fails to meet the standard; inadequate detail, incomplete, irrelevant responses
   f. Completely fails to meet the standard; no further evaluation
**N1. Hourly Rate, Annual Contract Price, Signature Page:**
The undersigned hereby proposes to furnish all labor, equipment, materials and supervision to operate Shuttle Service for Bunker Hill Community College as described in the Request for Proposal dated December 15, 2015 for RFP BHCC Shuttle Service – BHCC 716 for the Hourly Rate, as requested in the Proposal and calculated as an Annual Contract Price based upon 9660 hours of annual operation specified below.

This proposal includes addenda number(s), if none so state: ____________________________

**Hourly Rate:** $________________________

**Annual Contract Price (9660 hours) x Hourly Rate:** $________________________

I have read and understand the conditions stated in the proposal, any and all attachments to the RFP and by signing agree to the stipulated “Commonwealth of Massachusetts - Standard Contract Form” and accompanying “Commonwealth Terms and Conditions” (Attachment D).

Signature: _________________________________________________________________

Name: _______________________________________________________________________

Title: ______________________________________________________________________

Date: _______________________________________________________________________

Please attach Corporate Resolution and affix Corporate Seal.
Attachment C
Affirmative Action Plan Form

Bidder: ________________________________________________________________

RFP Name/Title: RFP BHCC Shuttle Service – BHCC 716

RFP Number: BHCC 716

Pursuant to Executive Orders 227 and 246, any contract with a potential financial benefit of $50,000 dollars or more requires a bidder to submit an Affirmative Action Plan. The format for Affirmative Action Plans shall be determined in accordance with the Executive Order and the procuring department’s secretariat, if the secretariat specifies a format.

If a format has not been specified by the department’s secretariat, bidders will be required to complete either A or B below:

BIDDER MUST ATTACH A COPY OF AFFIRMATIVE ACTION PLAN TO RFP RESPONSE, OR
BIDDER MUST COMPLETE THE FOLLOWING CERTIFICATION OF AFFIRMATIVE ACTION PLAN

In Witness whereof, the bidder certifies under the pains and penalties of perjury, that as an employer, it is committed to non-discrimination in employment and if selected to execute contracts with the Commonwealth of Massachusetts shall also be committed to procure commodities, services and supplies from certified minority and women-owned business enterprises, businesses owned by individuals with disabilities and businesses owned and controlled by socially or economically disadvantaged individuals, both in the performance of contracts with the Commonwealth of Massachusetts and in the performance of its business generally, as certified by the execution of this certification by an authorized signatory of the bidder as of the last date indicated below.

Signature ________________________________________________________________

Print Name: ______________________________________________________________

Title: ________________________________________________________________

Date: ________________________________________________________________
COMMONWEALTH OF MASSACHUSETTS ~ STANDARD CONTRACT FORM

This form is jointly issued and published by the Executive Office for Administration and Finance (ANF), the Office of the Comptroller (CTR) and the Operational Services Division (OSD) as the default contract for all Commonwealth Departments when another form is not prescribed by regulation or policy. Any changes to the official printed language of this form shall be void. Additional non-conflicting terms may be added by Attachment. Contractors may not require any additional agreements, engagement letters, contract forms or other additional terms as part of this Contract without prior Department approval. To access hyperlinks for definitions, instructions and legal requirements that are incorporated by reference into this Contract. An electronic copy of this form is available at www.mass.gov/osc under Guidance For Vendors - Forms or www.mass.gov/osd under OSD Forms.

CONTRACTOR LEGAL NAME: COMMONWEALTH DEPARTMENT NAME: 
(and d/b/a): (MMARS Department Code:)

Legal Address: [W-9, W-4,T&C]: Business Mailing Address: 

Contract Manager: Billing Address (if different):

E-Mail Address: E-Mail Address:

Phone: Fax: Phone: Fax:

Contractor Vendor Code: Payment Address Code: (e.g. "AD001") AD0_____.

Is this Payment Address Code set up for EFT?  ____ Yes __ No. 

(If "No" the Contractor must attach EFT paperwork)

NEW CONTRACT

PROCUREMENT OR EXCEPTION TYPE: (Check one option only)

__ Statewide Contract (OSD or an OSD-designated Department)

__ Collective Purchase (Attach OSD approval, scope, budget)

__ Department Procurement (Includes State or Federal grants 815 CMR 2.00)

(Attach RFR and Response or other procurement supporting documentation)

__ Emergency Contract (Attach justification for emergency, scope, budget)

__ Contract Employee (Attach Employment Status Form, scope, budget)

__ Legislative/Legal Exemption or Other (Attach authorizing language/legal justification, scope and budget)

The following COMMONWEALTH TERMS AND CONDITIONS (T&C) has been executed, filed with CTR and is incorporated by reference into this Contract.

__ Commonwealth Terms and Conditions __ Commonwealth Terms and Conditions For Human and Social Services

COMPRENSATION: (Check ONE option): The Department certifies that payments for authorized performance accepted in a accordance with the terms of this Contract will be in the state accounting system by sufficient appropriations or other non-appropriated funds, subject to Intercompt for Commonwealth owed debts under 815 CMR 9.00.

__ Rate Contract (No Maximum Obligation. Attach details of all rates, units, calculations, conditions or terms and any changes if rates or terms are being amended.)

__ Maximum Obligation Contract Enter Total Maximum Obligation for total duration of this Contract (or now Total if Contract is being amended).

PAYMENT AMOUNTS: (Enter the Contract title, purpose and a detailed description of the scope of performance or what is being amended for a Contract Amendment. Attach all supporting documentation.)

PAYMENT AMOUNTS: (Check one option only): The Department and Contractor certify for this Contract, or Contract Amendment, that Contract obligations:

__ 1. may be incurred as of the Effective Date (latest signature date below subject to any required approvals) and no obligations have been incurred prior to the Effective Date.

__ 2. may be incurred as of ______ to Amendment: ____, 20____, a date LATER than the Effective Date below and no obligations have been incurred prior to the Effective Date.

__ 3. were incurred as of ____, 20____, a date PRIOR to the Effective Date below, and the parties agree that payments for any obligations incurred prior to the Effective Date are authorized to be made either as settlement payments or as authorized reimbursement payments, and that the details and circumstances of all obligations under this Contract are attached and incorporated into this Contract. Acceptance of payments forever releases the Commonwealth from further claims related to these obligations.

CONTRACT END DATE: Contract performance shall terminate as of ______ to Amendment: ____, 20____, with no new obligations being incurred after this date unless the Contract is properly amended, provided that the terms of this Contract and performance expectations and obligations shall survive its termination for the purpose of resolving any claim or dispute, for completing any negotiated terms and warranties, to allow any close out or transition performance, reporting, invoicing or final payments, or during any lapse between amendments.

CERTIFICATIONS: Notwithstanding verbal or other representations by the parties, the "Effective Date" of this Contract or Amendment shall be the latest date that this Contract or Amendment has been executed by an authorized signatory of the Contractor, the Department, or a later Contract or Amendment Start Date specified above, subject to any required approvals. The Contractor makes all certifications required under the attached Contractor Certifications (incorporated by reference if not attached hereto) under the pains and penalties of perjury, agrees to provide any required documentation and copies to the Commonwealth, and agrees that all terms governing performance of this Contract and doing business in Massachusetts are attached or incorporated by reference herein according to the following hierarchy of document precedence, the applicable Commonwealth Terms and Conditions, this Standard Contract Form including the Instructions and Contractor Certifications, the Request for Response (RFR) or other solicitation, the Contractor's Response, and additional negotiated terms, provided that additional negotiated terms will take precedence over the relevant terms in the RFR and the Contractor's Response only if made using the process outlined in 801 CMR 21.07, incorporated herein, provided that any amended RFR or Response terms result in best value, lower costs, or a more cost effective Contract.

AUTHORIZED SIGNATORY FOR THE CONTRACTOR:

X: __________________________ Date: __________

(Signature and Date Must Be Handwritten At Time of Signature)

Print Name: __________________________

Print Title: __________________________

AUTHORIZED SIGNATORY FOR THE COMMONWEALTH:

X: __________________________ Date: __________

(Signature and Date Must Be Handwritten At Time of Signature)

Print Name: __________________________

Print Title: __________________________
INSTRUCTIONS AND CONTRACTOR CERTIFICATIONS

The following instructions and terms are incorporated by reference and apply to this Standard Contract Form. Text that appears underlined indicates a “hyperlink” to an Internet or bookmarked site and are unofficial versions of these documents and Departments and Contractors should consult with their legal counsel to ensure compliance with all legal requirements. Using the Web Toolbar will make navigation between the form and the hyperlinks easier. Please note that not all applicable laws have been cited.

CONTRACTOR LEGAL NAME (AND DBA’S): Enter the Full Legal Name of the Contractor’s business as it appears on the Contractor’s W-9 or W-4 Form (Contract Employees only) and the applicable Commonwealth Terms and Conditions. If Contractor also has a “doing business as” (db/a) name, BOTH the legal name and the “db/a” name must appear in this section.

Contractor Legal Address: Enter the Legal Address of the Contractor as it appears on the Contractor’s W-2 or W-4 Form (Contract Employees only) and the applicable Commonwealth Terms and Conditions, which must match the legal address on the 1099I table in MMARS (or the Legal Address in HR/CMS for Contract Employee).

Contractor Payment Remittance Address: Enter the address other than the Legal Address for payments which must match the remittance address on the W-9 submitted by the Contractor. All Contractor payments are made via EFT in accordance with the Bill Payment Policy.

Contractor Contract Manager: Enter the authorized Contract Manager who will be responsible for managing the Contract. The Contract Manager should be an Authorized Signatory or, at a minimum, a person designated by the Contractor to represent the Contractor, receive legal notices and negotiate ongoing Contract issues. The Contract Manager is considered “Key Personnel” and may not be changed without the prior written approval of the Department. If the Contract is posted on Comm-PASS, the Contract Manager must be listed on the Vendor Section tab.

Contractor E-Mail Address/Phone/Fax: Enter the electronic mail (e-mail) address, phone and fax number of the Contractor Contract Manager. This information must be kept current by the Contractor to ensure that the Department can contact the Contractor and provide any required legal notices. Legal notice received by the Contractor with (with confirmation of actual receipt) through the listed address, fax number(s) or electronic mail address will meet any written legal notice requirements.

Contractor Vendor Code: Enter the MMARS Vendor Code assigned by the Commonwealth. If a Vendor Code has not yet been assigned, leave this space blank and the Department will complete this section when a Vendor Code has been assigned along with the Payment Remittance Address Code (e.g., “AD001”) for this Contract. The Department is responsible for verifying with authorized signatories of the Contractor, as part of the procurement and contracting process, that the legal name, address and Federal Tax Identification Number (TIN) in the Contract documents match the Vendor Code and that the payment address code is set up for EFT payments. EFT is required for all payments absent exceptional circumstances.

COMMONWEALTH DEPARTMENT NAME: Enter the full Department name with the authority to obligate funds encumbered for the Contract.

COMMONWEALTH MMARS Alpha Department Code: Enter the three (3) letter MMARS Code assigned to this Commonwealth Department in the state accounting system.

Department Business Mailing Address: Enter the address where all formal correspondence to the Department must be sent. Unless otherwise specified in the Contract, legal notice sent or received by the Department’s Contract Manager (with confirmation of actual receipt) through the listed address, fax number(s) or electronic mail address for the Contract Manager will meet any requirements for written notice under the Contract.

Department Billing Address: Enter the Billing Address or email address if invoices must be sent to a different location. Billing or confirmation of delivery of performance issues should be resolved through the listed Contract Managers.

Department Contract Manager: Identify the authorized Contract Manager who will be responsible for managing the Contract, who should be an authorized signatory or an employee designated by the Department to represent the Department to receive legal notices and negotiate ongoing Contract issues.

Department E-Mail Address/Phone/Fax: Enter the electronic mail (e-mail) address, phone and fax number of the Department Contract Manager. An alternate contact may also be entered under E-Mail Address 2 (optional). Unless otherwise specified in the Contract, legal notice sent or received by the Department’s Contract Manager (with confirmation of actual receipt) through the listed address, fax number(s) or electronic mail address will meet any requirements for written notice under the Contract.

MMARS Document ID(s): Enter the MMARS 20 character encumbrance transaction number associated with this Contract which must remain the same for the life of the Contract. If multiple numbers exist for this Contract, identify all Doc Ids.

RFR/Procurement or Other ID Number or Name: Enter the Request for Response (RFR) or other procurement reference number, Contract ID Number or other reference/tracking number for this Contract or Amendment and will be entered into the Board Award Field in the MMARS encumbrance transaction for this Contract.

NEW CONTRACTS (left side of Form):

Complete this section ONLY if this Contract is brand new. (Complete the CONTRACT AMENDMENT section for any material changes to an existing or an expired Contract, and for exercising options to renew or annual contracts under a multi-year procurement or grant program.)

PROCUREMENT OR EXCEPTION TYPE: Check the appropriate type of procurement or exception for this Contract. Only one option can be selected. See State Finance Law and General Requirements, Acquisition Policy and Fixed Assets, the Commodities and Services Policy and the Procurement Information Center (Department Contract Guidance) for details.

Statewide Contract (OSD or an OSD-designated Department): Check this option for a Statewide Contract under OSD, or by an OSD-designated Department.

Collective Purchase approved by OSD: Check this option for Contracts approved by OSD for collective purchases through federal, state, local government or other entities.

Department Procurement: Check this option for a Department procurement including state grants and federal sub-grants under 815 CMR 2.00 and State Grants and Federal Subgrants Policy, Departmental Master Agreements (MA). If multi-Department use Contract, identify multi-Department use is allowable in Brief Description.

Emergency Contract: Check this option when the Department has determined that an unforeseen crisis or incident has arisen which requires or mandates immediate purchases to avoid substantial harm to the function of government or the provision of necessary mandated services or whenever the health, welfare or safety of clients or other persons or serious damage to property is threatened.

Contract Employee: Check this option when the Department requires the performance of an Individual Contractor, and when the planned Contract performance with an Individual has been classified using the Employment Status Form (prior to the Contractor’s selection) as work of a Contract Employee and not that of an Independent Contractor.

Legislative/Legal or Other Exemption: Check this option when legislation, an existing legal obligation, prohibition or other circumstance exempts or prohibits a Contract from being competitively procured, or identify any other procurement exception not already listed. Legislative “earmarks” exempt the Contract solely from procurement requirements, and all other Contract and state finance laws and policies apply. Supporting documentation must be attached to explain and justify the exemption.

CONTRACT AMENDMENT (Right Side of Form)

Complete this section for any Contract being renewed, amended or to continue a lapsed Contract. All Contracts with available options to renew must be amended referencing the original procurement and Contract document, since all continuing contracts must be maintained in the same Contract file (even if the underlying appropriation changes each fiscal year.) See Amendments, Suspensions, and Termination Policy.

Enter Current Contract End Date: Enter the termination date of the Current Contract being amended, even if this date has already passed. (Note: Current Start Date is not requested since this date does not change and is already recorded in MMARS.)

Enter Amendment Amount: Enter the amount of the Amendment increase or decrease to a Maximum Obligation Contract. Enter “no change” for Rate Contracts or no change.

AMENDMENT TYPE: Identify the type of Amendment being done. Documentation supporting the updates to performance and budget must be attached. Amendment to Scope or Budget: Check this option when renewing a Contract or executing any Amendment (“material change” in Contract terms) even if the Contract has lapsed. The parties may negotiate a change in any element of Contract performance or cost identified in the RFR or the Contractor’s response which results in lower costs, or a more cost-effective or better performance than what was presented in the original selected response, provided the negotiation results in a better value within the scope of the RFR than what was proposed by the Contractor in the original selected response. Any “material” change in the Contract terms must be memorialized in a formal Amendment even if a corresponding MMARS transaction is not needed to support the change. Additional negotiated terms will take precedence over the relevant terms in the RFR and the Contractor’s Response only if made using the process outlined in 801 CMR 21.07 incorporated herein, provided that any amended RFR or Response terms result in best value, lower costs, or a more cost-effective Contract.

Interim Contracts: Check this option for an Interim Contract to prevent a lapse of Contract performance whenever an existing Contract is being re-procured but the new procurement has not been completed, to bridge the gap during implementation between an expiring and a new procurement, or to contract with an interim Contractor when a current Contractor is unable to complete full performance under a Contract.

Contract Employee: Check this option when the Department requires a renewal or other amendment to the performance of a Contract Employee.

Legislative/Legal or Other Exemption: Check this option when legislation, an existing legal obligation, prohibition or other circumstance exempts or prohibits a Contract from being competitively procured, or identify any other procurement exception not already listed.
Legislative “earmarks” exempt the Contract solely from procurement requirements, and all other Contract and state finance laws and policies apply. Attach supporting documentation to explain and justify the exemption and whether Contractor selection has been publicly posted.

COMMONWEALTH TERMS AND CONDITIONS

Identify which Commonwealth Terms and Conditions the Contractor has executed and is incorporated by reference into this Contract. This Form is signed only once and recorded on the Vendor Customer File (VCUST). See Vendor File and W-9s Policy.

COMPENSATION

Identify if the Contract is a Rate Contract (with no stated Maximum Obligation) or a Maximum Obligation Contract (with a stated Maximum Obligation) and identify the Maximum Obligation. If the Contract is being amended, enter the new Maximum Obligation based upon the increase or decreasing Amendment. The Total Maximum Obligation must reflect the total funding for the dates of service under the contract, including the Amendment amount if the Contract is being amended. The Maximum Obligation must match the MMARS encumbrance. Funding and allotments must be verified as available and encumbered prior to incurring obligations.

PAYMENTS AND PROMPT PAY DISCOUNTS

Payments are processed within a 45 day payment cycle through EFT in accordance with the Commonwealth Bill Payment Policy for investment and cash flow purposes. Departments may NOT negotiate accelerated payments and Payees are NOT entitled to accelerated payments UNLESS a prompt payment discount (PPD) is provided to support the Commonwealth’s loss of investment earnings for this earlier payment, or unless a payments is legally mandated to be made in less than 45 days (e.g., construction contracts, Ready Payments under G.L. c. 29, s. 23A). See Prompt Pay Discounts Policy. PPD are identified as a percentage discount which will automatically deducted when an accelerated payment is made. Reduced contracts rates may not be negotiated to replace a PPD. If PPD fields identified, the exemption (1) statutory/legal/Ready Payments (2) federal grant/trust or (3) initial state grant or entitlement payments for start up costs. Financial hardship is not a sufficient justification to accelerate cash flow for all payments under a Contract. Initial grant or contract payments may be accelerated for the first invoice or initial grant installment, but subsequent periodic installments or invoice payments should be scheduled to support the Payee cash flow needs and the standard 45 day EFT payment cycle in accordance with the Bill Payment Policy. Any accelerated payment that does not provide for a PPD must have a legal justification in Contract file for audit purposes explaining why accelerated payments were allowable without a PPD.

BRIEF DESCRIPTION OF CONTRACT PERFORMANCE

Enter a brief description of the Contract performance, project name and/or other identifying information for the Contract to specifically identify the Contract performance, match the Contract with attachments, and determine if the appropriate expenditure code (as listed in the Expenditure Classification Handbook) has been selected. Enter “Multi-User Departmental procurement” if the other Department can access procurement. For Amendments, identify the purpose and what items are being amended. Merely stating “see attached” or referencing attachments without a narrative description of performance is insufficient. The Department may include any additional information in this section to identify unique or important information related to this Contract, program or the Contractor. If multi-Departmental user Contract, identify multi-Department use is allowable

ANTICIPATED START DATE

The Department and Contractor must certify WHEN obligations under this Contract or Amendment may be incurred, either as of the Effective Date (latest signature date and of any required approvals) a LATER date, or if the performance has already been incurred PRIOR to the Effective Date by selecting the appropriate option. In the event obligations have been incurred by the Contractor prior to the Effective Date, the Contract must include detailed supporting documentation of performance made prior to the Effective date (including a lapse between a Contract and Contract Amendment) and define how the terms and process for eligible reimbursements after performance has been made by the Contractor (e.g., grant program). Proof of eligible reimbursement program must be attached. For Settlements, the parties agree to resolve payment for performance made outside the scope of the Contract (prior to Effective date or after termination date) which releases the Commonwealth from further obligations for the identified performance. This Amendment option is used in lieu of the Settlement and Release Form. Settlement payments are included under the same encumbrance and object codes as the Contract. Performance dates are subject to G.L. c. 4, § 9.

CONTRACT END DATE

The Department must enter the date that Contract performance will terminate. If the Contract is being amended and the Contract End Date is not changing, this date must be re-entered again here. A Contract must be signed for at least the initial duration but not longer than the period of procurement listed in the RFR, or other solicitation document (if applicable). No new performance is allowable beyond the end date without an amendment, but the Department may allow a Contractor to complete minimal close out performance obligations if substantial performance has been made prior to the termination date of the Contract and prior to the end of the fiscal year in which payments are appropriated, provided that any close out performance is subject to appropriation and funding limits under state finance law, and CTR may adjust encumbrances and payments in the state accounting system to enable final close out payments. Performance dates are subject to G.L. c. 4, § 9.

CERTIFICATIONS AND EXECUTION

See Department Head Signature Authorization Policy and the Contractor Authorized Signatory Listing for policies on Contractor and Department signatures.

Authorizing Signature for Contractor/Date: The Authorized Contractor Signatory must (in their own handwriting and in ink) sign AND enter the date the Contract is signed. See section above under Anticipated Start Date. Acceptance of payment by the Contractor shall waive any right of the Contractor to claim the Contract/Amendment is not valid and the Contractor may not void the Contract. Rubber stamps, typed or other images are not acceptable. Proof of Contractor signature authorization on a Contractor Authorized Signatory Listing may be required by the Department if not already on file.

Contractor Name /Title: The Contractor Authorized Signatory’s name and title must appear legally as it appears on the Contractor Authorized Signatory Listing.

Authorizing Signature For Commonwealth/Date: The Authorized Department Signatory must (in their own handwriting and in ink) sign AND enter the date the Contract is signed. See section above under Anticipated Start Date. Rubber stamps, typed or other images are not acceptable. The Department must have the legislative funding appropriated for all the costs of this Contract or funding allocated under an approved Interdepartmental Service Agreement (ISA). A Department may not contract for performance to be delivered to or by another state department without specific legislative authorization (unless this is a Statewide Contract). For Contracts requiring Secretariat signoff, evidence of Secretariat signoff must be included in the Contract file.

Department Name /Title: Enter the Authorized Signatory’s name and title legally.

CONTRACTOR CERTIFICATIONS AND LEGAL REFERENCES

Notwithstanding verbal or other representations by the parties, the “Effective Date” of this Contract or Amendment shall be the latest date that this Contract or Amendment has been executed by an authorized signatory of the Contractor, the Department, or a later Contract or Amendment Start Date specified, subject to any required approvals. The Contractor certifies that a Department employee within the Department is legally responsible for the Contract. See Department Head Signature Authorization. The Department must have the legislative funding appropriated for all the costs of this Contract or funding allocated under an approved Interdepartmental Service Agreement (ISA). A Department may not contract for performance to be delivered to or by another state department without specific legislative authorization (unless this is a Statewide Contract). Commonwealth and Contractor Ownership Rights. The Contractor certifies and agrees that the Commonwealth is entitled to ownership and possession of all “deliverables” which purchased or developed with Contract funds. A Department may not relinquish Commonwealth rights to deliverables nor may Contractors sell products developed with Commonwealth resources without just compensation. The Contract should detail all Commonwealth deliverables and ownership rights and any Contractor proprietary rights.

Qualifications. The Contractor certifies it is qualified and shall at all times remain qualified to perform the Contract, that performance shall be timely and meet or exceed industry standards for the performance required, including obtaining requisite licenses, registrations, permits, resources for performance, and sufficient professional, liability, and other appropriate insurance to cover the performance. If the Contractor is a business, the Contractor certifies that it is listed under the Secretary of State’s website as licensed to do business in Massachusetts, as required by law.

Contractor Code of Conduct and Business Ethics. The Contractor certifies that performance under this Contract, in addition to meeting the terms of the Contract, will be made using ethical business standards and good stewardship of taxpayer and other public funds. The Contractor certifies that the Contractor agrees to be bound by, and abide by, all applicable laws and regulations, and that the Contractor certifies that a Code of Conduct and Business Ethics will be available for review upon request within 60 days of the Effective Date of this Contract which will be provided to all employees and subcontractors involved in contract performance.

Confusion. The Contractor certifies that this Contract has been offered in good faith and without collusion, fraud or unfair trade practices with any other person, that any actions to avoid or frustrate fair and open competition are prohibited by law, and shall be grounds for rejection or disqualification of a Response or termination of this Contract.

Public Records and Access. The Contractor shall provide full access to records related to performance and compliance to the Department and officials listed under Executive Order 195 and G.L. c. 11 s. 12 seven (7) years beginning on the first day after the final payment under this Contract or such longer period necessary for the resolution of any litigation, claim, negotiation, audit or other inquiry involving this Contract. Access to view Contractor records related to any breach or allegation of fraud, waste and/or abuse may not be denied and Contractor can not claim confidentiality or trade secret protections solely for viewing but not retaining documents. Routine Contract performance compliance reports or documents

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related to any alleged breach or allegation of non-compliance, fraud, waste, abuse or

collusion may be provided electronically and shall be provided at Contractor’s own

time. Reasonable costs for copies of non-routine Contract related records shall not

rate the effects for public records under 950 C.M.R. 32.00.

Debarment. The Contractor certifies that neither it nor any of its subcontractors are
currently debarred or suspended by the federal or state government under any law or

authoritative body such as the U.S. General Services Administration, the Department of

Authority.] The Contractor shall comply with any applicable state laws and regulations

including but not limited to the applicable Massachusetts General Laws; the

Official Code of Massachusetts Regulations; Code of Massachusetts Regulations

( unofficial); 801 CMR 21.00 (Procurement of Commodity and Service Procurements,

Including Human and Social Services); 815 CMR 2.00 (Grants and Subsidies); 808 CMR

1.00 (Compliance, Reporting and Auditing for Human And Social Services); AICPA

Standards; confidentiality of Department records under G.L. c. 66A; and the Massachusetts

Constitution Article XVIII #4 if applicable.

Applicable Laws. The Contractor must submit invoices in accordance with the terms of the Contract

and the Commonwealth Bill Paying Policy. Contractors must be able to reconcile and

properly attribute concurrent payments from multiple Departments. Final invoices in any

fiscal year must be submitted no later than August 15th for performance made and received

(goods delivered, services completed) prior to June 30th, in order to make payment for that

performance prior to the close of the fiscal year to prevent reversion of appropriated funds.

Failure to submit timely invoices by August 15th or other date listed in the Contract shall

authorize the Department to issue an estimated payment based upon the Department’s
determining a performance delivered and accepted. The Contractor’s acceptance of this of the estimated payment release the Commonwealth from further claims for these invoices. If

budgetary funds revert due to the Contractor’s failure to submit timely final invoices, or for

disputing an estimated payment, the Department may deduct a penalty up to 10% from any

final payment in the next fiscal year for failure to submit timely invoices.

Payments Subject To Appropriation. Pursuant to G.L. c. 29 § 26, § 27 and § 29, Departments are required to expend funds only for the purposes set forth by the Legislature and within the funding limits established through appropriation, allotment and subsidiary, including mandated allotment reductions triggered by G.L. c. 29, § 9C. A Department cannot authorize or accept performance in excess of an existing appropriation and allotment, or sufficient non appropriated available funds. Any oral or written representations, commitments, or assurances made by the Department or any other Commonwealth representative are not binding. The Commonwealth has no legal obligation to compensate a Contractor for performance that is not requested and is intentionally delivered by a Contractor outside the scope of a Contract. Contractors should verify funding prior to beginning performance.

Intercept. Contractors may be registered as Customers in the Vendor file if the Contractor

owes a Commonwealth debt. Unresolved and undisputed debts, and overpayments of Contract payments that are not disputed or offset, shall be subject to interception pursuant to G.L. c. 7A, § 3 and 815 CMR 9.00. Overpayment intercepts will be subject to immediate intercept or payment offset. The Contractor may not penalize any state Department or assess late fees, cancel a Contract or other services if amounts are intercepted or offset due to recoupment of an overpayment, outstanding taxes, child support, other overdue debts or Contract overpayments.

Tax Law Compliance. The Contractor certifies under the pains and penalties of perjury tax compliance with Federal tax laws; State tax laws including but not limited to G.L. c. 62C, G.L. c. 62C, s. 49A; compliance with all state tax laws, reporting of employees and contractors, withholding and remitting of tax withholdings and child support and is in good standing with respect to all state taxes and returns due; reporting of employees and contractors under G.L. c. 62E, withholding and remitting child support including G.L. c. 119A, s. 12; TIR 05-11: New Independent Contractor Provisions and applicable TIRs.

Bankruptcy, Judgments, Potential Structural Changes, Pending Legal Matters and

Conflicts. The Contractor certifies it has not been in bankruptcy and/or receivership within the

last three calendar years, and the Contractor certifies that it will immediately notify the

Department in writing at least 45 days prior to filing for bankruptcy and/or receivership,

any potential structural change in its organization, or if there is any risk to the solvency of the Contractor that may impact the Contractor’s ability to timely fulfill the terms of this

Contract or Amendment. The Contractor certifies that at any time during the period of the

Contract the Contractor is required to affirmatively disclose in writing to the Department

Contract Manager the details of any judgment, criminal conviction, investigation or litigation

pending against the Contractor or any of its officers, directors, employees, agents, or

subcontractors, including any potential conflicts of interest with which the Contractor has

knowledge, or learnings of during the Contract term. Law firms or Attorneys providing legal

services are required to identify any potential conflict with representation of any Department

client in accordance with Rules of the Massachusetts Board of Bar Overseers (BBO) rules.

Federal Anti-Lobbying and Other Federal Requirements. If receiving federal funds, the

Contractor certifies compliance with federal anti-lobbying requirements including 31 USC

1352; other federal requirements; Executive Order 11246; Air Pollution Act; Federal Water

Pollution Control Act and Federal Employment Laws.

Protection of Personal Data and Information. The Contractor certifies that all steps will

ensure the security and confidentiality of all Commonwealth data for which the

Contractor becomes a holder, either as part of performance or inadvertently during

performance, with special attention to restricting access, use and disposal of personal
data and information under G.L. c. 93H and c. 66A and Executive Order 504. The

Contractor is required to comply with G.L. c. 93H for the proper disposal of all paper and
electronic media, backups or systems containing personal data and information. The Contractor shall immediately provide further that the Contractor is required to ensure that any personal data or information transmitted electronically or through a portable device be properly encrypted using (at a minimum) Information Technology Division (ITD) Protection of Sensitive Information, provided further that any Contractor having access to credit card or banking information of Commonwealth customers certifies that the Contractor is PCI compliant in accordance with the Payment Card Industry Council Standards and shall provide confirmation compliance electronically. The Contractor shall immediately notify the Department in the event of any security breach including the unauthorized access, disposal, use or disposal of personal data or information, and in the event of a security breach, the Contractor shall cooperate fully with the Commonwealth and provide access to any information necessary for the Commonwealth to respond to the security breach and shall be fully responsible for any damages associated with the Contractor’s breach including but not limited to G.L. c. 214, s. 38.

Corporate and Business Filings and Reports. The Contractor certifies compliance with any certification, filing, reporting and service of process requirements of the Secretary of the Commonwealth, the Office of the Attorney General or other Departments as related to its conduct of business in the Commonwealth; and with its incorporating state (or foreign entity).

Employer Requirements. Contractors that are employers certifying compliance with applicable state and federal employment laws or regulations, including but not limited to G.L. c. 5, s. 1 (Prevailing Wages for Printing and Distribution of Public Documents); G.L. c. 7, s. 22 (Prevailing Wages for Contracts for Meat Products and Clothing and Apparel); minimum wages and prevailing wage programs and payments; unemployment insurance and contributions; workers’ compensation and insurance, child labor laws, AGC fair labor practices; G.L. c. 142, (Labor and Industries); G.L. c. 150A (Labor Relations); G.L. c. 151 (Workers’ Compensation); G.L. c. 151B (Liability for Injuries); 29 USC c. 8 (Federal Fair Labor Standards); 29 USC c. 28 and the Federal Family and Medical Leave Act.

Federal And State Laws And Regulations Prohibiting Discrimination including but not limited to the Federal Equal Employment Opportunity (EEO) Laws the Americans with Disabilities Act, 42 U.S.C Sec. 12,101, et seq., the Rehabilitation Act, 29 USC c. 16 s. 794-29 USC c. 18, § 1701; 29 USC c. 14, § 263, the 42 USC c. 42, (Federal Fair Housing Act); G.L. c. 151B (Unlawful Discrimination); G.L. c. 151E (Business Discrimination); the Public Accommodations Law G.L. c. 272, s. 92A, G.L. c. 272, s. 98 and 98A, Massachusetts Constitution Article CIV in G.L. c. 93, s. 103; 47 USC c. 5, s. 11, Part II, s. 55 (Telecommunication Act); Chapter 149, Section 105D, G.L. c. 151C, G.L. c. 272, Section 92A, Section 98 and Section 98A, and G.L. c. 111, Section 199A, and Massachusetts Disability-Based Non-Discrimination Standards For Executive Branch Entities, and related Standards and Guidance, authorized under Massachusetts Executive Order or any disability-based protection arising from state or federal law or precedent. See also MCAD and MCEDA links and Resources.

Small Business Purchasing Program (SBPP). A Contractor may be eligible to participate in the SBPP, created pursuant to Executive Order 523, if qualified through the SBPP SmartBid subscription process at: www.comm-pass.com and with acceptance of the terms of the SBPP participation agreement.

Limitation of Liability for Information Technology Contracts (and other Contracts as Authorized). The Information Technology Mandatory Specifications and the IT Acquisition Accessibility Contract Language are incorporated by reference into Information Technology Contracts. The following language will apply to Information Technology contracts in the Commonwealth, including in no way limiting the Commonwealth’s rights to recover any damages for property injury or property damages or patent and copyright infringement under Section 11 nor the Commonwealth’s ability to join the contractor as a third party defendant. Further, the term “other damages” shall not include, and in no event shall the contractor be liable for, damages for the Commonwealth’s use of contractor provided products or services, loss of Commonwealth records, or data (or other intangible property), loss of use of equipment, lost revenue, lost savings or lost profits of the Commonwealth. In no event shall “other damages” exceed the greater of $100,000, or two times the value of the product or service (as defined in the Contract scope of work) that is the subject of the claim. Section 11 sets
forth the contractor’s entire liability under a Contract. Nothing in this section shall limit the Commonwealth’s ability to negotiate higher limitations of liability in a particular Contract, provided that any such limitation must specifically reference Section 11 of the Commonwealth Terms and Conditions. In the event the limitation of liability conflicts with accounting standards which mandate that there can be no cap of damages, the limitation shall be considered waived for that audit engagement. These terms may be applied to other Contracts only with prior written confirmation from the Operational Services Division or the Office of the Comptroller. The terms in this Clarification may not be modified.

**Northern Ireland Certification.** Pursuant to G.L. c. 7 s. 22C for state agencies, state authorities, the House of Representatives or the state Senate, by signing this Contract the Contractor certifies that it does not employ ten or more employees in an office or other facility in Northern Ireland and if the Contractor employs ten or more employees in an office or other facility located in Northern Ireland the Contractor certifies that it does not discriminate in employment, compensation, or the terms, conditions and privileges of employment in all respects, on account of religious or political belief; and it promotes religious tolerance within the work place, and the eradication of any manifestations of religious and other illegal discrimination; and the Contractor is not engaged in the manufacture, distribution or sale of firearms, munitions, including rubber or plastic bullets, tear gas, armored vehicles or military aircraft for use or deployment in any activity in Northern Ireland.

**Pandemic, Disaster or Emergency Performance.** In the event of a serious emergency, pandemic or disaster outside the control of the Department, the Department may negotiate emergency performance from the Contractor to address the immediate needs of the Commonwealth even if not contemplated under the original Contract or procurement. Payments are subject to appropriation and other payment terms.

**Consultant Contractor Certifications** (For Consultant Contracts “HH” and “NN” and “U05” object codes subject to G.L. Chapter 29, s. 29A). Contractors must make required disclosures as part of the RFR Response or using the Consultant Contractor Mandatory Submission Form.

**Attorneys.** Attorneys or firms providing legal services or representing Commonwealth Departments may be subject to G.L. c. 30, s. 65, and if providing litigation services must be approved by the Office of the Attorney General to appear on behalf of a Department, and shall have a continuing obligation to notify the Commonwealth of any conflicts of interest arising under the Contract.

**Subcontractor Performance.** The Contractor certifies full responsibility for Contract performance, including subcontractors, and that comparable Contract terms will be included in subcontracts, and that the Department will not be required to directly or indirectly manage subcontractors or have any payment obligations to subcontractors.

**EXECUTIVE ORDERS**

For covered Executive state Departments, the Contractor certifies compliance with applicable Executive Orders (see also Massachusetts Executive Orders), including but not limited to the specific orders listed below. A breach during a period of a Contract may be considered a material breach and subject Contractor to appropriate monetary or Contract sanctions.

**Executive Order 481.** Prohibiting the Use of Undocumented Workers on State Contracts. For all state agencies in the Executive Branch, including all executive offices, boards, commissions, agencies, Departments, divisions, councils, bureaus, and offices, now existing and hereafter established, by signing this Contract the Contractor certifies under the pains and penalties of perjury that they shall not knowingly use undocumented workers in connection with the performance of this Contract; that, pursuant to federal requirements, shall verify the immigration status of workers assigned to a Contract without engaging in unlawful discrimination; and shall not knowingly or recklessly alter, falsify, or accept altered or falsified documents from any such worker.

**Executive Order 130.** Anti-Boycott. The Contractor warrants, represents and agrees that during the time this Contract is in effect, neither it nor any affiliated company, as hereafter defined, participates in or cooperates with an international boycott (See IRC § 999A(b)(3)-(d), and IRS Audit Guidelines Boycotts) or engages in conduct declared to be unlawful by G.L. c. 15T, s. 2. A breach in the warranty, representation, and agreement contained in this paragraph, without limiting such other rights as it may have, the Commonwealth shall be entitled to rescind this Contract, and the Contracting agency shall be any business entity of which at least 51% of the ownership interests are directly or indirectly owned by the Contractor or by a person or persons or business entity or entities directly or indirectly owning at least 51% of the ownership interests of the Contractor, or which directly or indirectly owns at least 51% of the ownership interests of the Contractor.

**Executive Order 346.** Hiring of State Employees By State Contractors. Contractor certifies compliance with both the conflict of interest law G.L. c. 268A specifically s. 5 (f) and this order; and includes limitations regarding the hiring of state employees by private companies contracting with the Commonwealth. A privatization contract shall be deemed to include a specific prohibition against the hiring at any time during the term of Contract, and for any position in the Contractor’s company, any state management employee who is, was, or will be involved in the preparation of the RFP, the negotiations leading to the awarding of the Contract, the decision to award the Contract, or the supervision or oversight of performance under the Contract.
COMMONWEALTH TERMS AND CONDITIONS

This Commonwealth Terms and Conditions form is jointly issued by the Executive Office for Administration and Finance (ANF), the Office of the Controller (CTR) and the Operational Services Division (OSD) for use by all Commonwealth of Massachusetts ("State") Departments and Contractors. Any changes or electronic alterations by either the Department or the Contractor to the official version of this form, as jointly published by ANF, CTR and OSD, shall be void. Upon execution of these Commonwealth Terms and Conditions by the Contractor and filing as prescribed by the Office of the Comptroller, these Commonwealth Terms and Conditions will be incorporated by reference into any and all transactions for Commodities and Services executed by the Contractor and any State Department, in the absence of a superseding law or regulation requiring a different Contract form. Performance shall include services rendered, obligations due, costs incurred, commodities and deliverables provided and accepted by the Department, programs provided or other commitments authorized under a Contract. A deliverable shall include any tangible product to be delivered as an element of performance under a Contract. The Commonwealth is entitled to ownership and possession of all deliverables purchased or developed with State funds. Contract shall mean the Standard Contract Form issued jointly by ANF, CTR and OSD.

1. Contract Effective Start Date. Notwithstanding verbal or other representations by the parties, or an earlier start date indicated in a Contract, the effective start date of performance under a Contract shall be the date a Contract has been executed by an authorized signatory of the Contractor, the Department, a later date specified in the Contract or the date of any approvals required by law or regulation, whichever is later.

2. Payments And Compensation. The Contractor shall only be compensated for performance delivered and accepted by the Department in accordance with the specific terms and conditions of a Contract. All Contract payments are subject to appropriation pursuant to M.G.L. C. 29, §26, or the availability of sufficient non-appropriated funds for the purposes of a Contract, and shall be subject to interject pursuant to M.G.L. C. 7A, §3 and 815 CMR 9.00. Overpayments shall be reimbursed by the Contractor or may be offset by the Department from future payments in accordance with state finance law. Acceptance by the Contractor of any payment or partial payment, without any written objection by the Contractor, shall in each instance operate as a release and discharge of the State from all claims, liabilities or other obligations relating to the performance of a Contract.

3. Contractor Payment Mechanism. All Contractors will be paid using the Payment Voucher System unless a different payment mechanism is required. The Contractor shall timely submit invoices (Payment Vouchers - Form PV) and supporting documentation as prescribed in a Contract. The Department shall review and return rejected invoices within fifteen (15) days of receipt with a written explanation for rejection. Payments shall be made in accordance with the bill paying policy issued by the Office of the Comptroller and Services executed by the Department. Payments shall be made to the Vendor account on the date of receipt of the invoice, unless otherwise specified in the Contract.

4. 409A, DOL, JSBE. All Contractors must pay all required taxes and comply with all applicable local, state and federal laws, rules and regulations.

5. Written Notice. Any notice shall be deemed delivered and received when submitted in writing in person or when delivered by any other appropriate method evidencing actual receipt by the Department or the Contractor. Any written notice of termination or suspension delivered to the Contractor shall state the effective date and period of the notice, the reasons for the termination or suspension, if applicable, any alleged breach or failure to perform, a reasonable period to cure any alleged breach or failure to perform, if applicable, and any instructions or restrictions concerning allowable activities, costs or expenditures by the Contractor during the notice period.

6. Confidentiality. The Contractor shall comply with M.G.L. C. 66A if a Contractor becomes a "holder" of "personal data". The Contractor shall also protect the physical security and restrict any access to personal or other information in the Contractor's possession, or used by the Contractor in the performance of a Contract, which shall include, but is not limited to the Department's public records, documents, files, software, equipment or systems.

7. Record-Keeping And Retention, Inspection Of Records. The Contractor shall maintain records, books, files and other data as specified in a Contract and in such detail as shall properly substantiate claims for payment under a Contract, for a minimum retention period of seven (7) years beginning on the first day after the final payment under a Contract, or such longer period as is necessary for the resolution of any litigation, claim, negotiation, audit or other inquiry involving a Contract. The Department shall have access, as well as any parties identified under Executive Order 195, during the Contractor's regular business hours and upon reasonable prior notice, to such records, including on-site reviews and reproduction of such records at a reasonable expense.

8. Assignment. The Contractor may not assign or delegate, in whole or in part, or otherwise transfer any liability, responsibility, obligation, duty or interest under a Contract, with the exception that the Contractor shall be authorized to assign present and prospective claims for money due to the Contractor pursuant to a Contract in accordance with M.G.L. C. 106, §9-318. The Contractor must provide sufficient notice of assignment and supporting documentation to enable the Department to verify and implement the assignment. Payments to third party assignees will be processed as if such payments were being made directly to the Contractor and these payments will be subject to intercept, offset, counter claims or any other Department rights which are available to the Department or the State against the Contractor.

9. Subcontracting By Contractor. Any subcontract entered into by the Contractor for the purposes of fulfilling the obligations under a Contract must be in writing, authorized in advance by the Department and shall be consistent with and subject to the provisions of these Commonwealth Terms and Conditions and a Contract. Subcontracts will not relieve or discharge the Contractor from any duty, obligation, responsibility or liability arising under a Contract. The Department is entitled to copies of all subcontracts and shall not be bound by any provisions contained in a subcontract to which it is not a party.

10. Affirmative Action, Non-Discrimination In Hiring And Employment. The Contractor shall comply with all federal and state laws, rules and regulations promoting fair employment practices or prohibiting employment discrimination and unfair labor practices and shall not discriminate in the hiring of any applicant for employment nor shall any qualified employee be demoted, discharged or otherwise subject to discrimination in the tenure, position, promotional opportunities, wages, benefits or terms and conditions of their employment because of race, color, national origin, ancestry, age, sex, religion, disability, handicap, sexual orientation or for exercising any rights afforded by law. The Contractor commits to purchasing supplies and services from certified minority or women-owned businesses, small businesses or businesses owned by socially or economically disadvantaged persons or persons with disabilities.

11. Indemnification. Unless otherwise exempted by law, the Contractor shall indemnify and hold harmless the State, including the Department, its agents, officers and employees against any and all claims, liabilities and costs for any personal injury or property damages, patent or copyright infringement or other damages that the State may sustain which arise out of or in connection with the Contractor's performance of a Contract, including but not limited to the negligence, reckless or intentional conduct of the Contractor, its agents, officers, employees or subcontractors. The Contractor shall at no time be considered an agent or representative of the Department or the State. After prompt notification of a claim by the State, the Contractor shall have an opportunity to participate in the defense of such claim and any negotiated settlement agreement or judgment. The State shall not be liable for any costs incurred by the Contractor arising under this paragraph. Any indemnification of the Contractor shall be subject to appropriation and applicable law.
12. Waivers. Forbearance or indulgence in any form or manner by a party shall not be construed as a waiver, nor in any way limit the legal or equitable remedies available to that party. No waiver by either party of any default or breach shall constitute a waiver of any subsequent default or breach.

13. Risk Of Loss. The Contractor shall bear the risk of loss for any Contractor materials used for a Contract and for all deliverables, Department personal or other data which is in the possession of the Contractor or used by the Contractor in the performance of a Contract until possession, ownership and full legal title to the deliverables are transferred to and accepted by the Department.

14. Forum, Choice of Law And Mediation. Any actions arising out of a Contract shall be governed by the laws of Massachusetts, and shall be brought and maintained in a State or federal court in Massachusetts which shall have exclusive jurisdiction thereof. The Department, with the approval of the Attorney General's Office, and the Contractor may agree to voluntary mediation through the Massachusetts Office of Dispute Resolution (MODR) of any Contract dispute and will share the costs of such mediation. No legal or equitable rights of the parties shall be limited by this Section.

15. Contract Boilerplate Interpretation, Severability, Conflicts With Law, Integration. Any amendment or attachment to any Contract which contains conflicting language or has the effect of a deleting, replacing or modifying any printed language of these Commonwealth Terms and Conditions, as officially published by ANF, CTR and OSD, shall be interpreted as superseded by the official printed language. If any provision of a Contract is found to be superseded by state or federal law or regulation, in whole or in part, then both parties shall be relieved of all obligations under that provision only to the extent necessary to comply with the superseding law, provided however, that the remaining provisions of the Contract, or portions thereof, shall be enforced to the fullest extent permitted by law. All amendments must be executed by the parties in accordance with Section 1. of these Commonwealth Terms and Conditions and filed with the original record copy of a Contract as prescribed by CTR. The printed language of the Standard Contract Form, as officially published by ANF, CTR and OSD, which incorporates by reference these Commonwealth Terms and Conditions, shall supersede any conflicting verbal or written agreements relating to the performance of a Contract, or attached thereto, including contract forms, purchase orders or invoices of the Contractor. The order of priority of documents to interpret a Contract shall be as follows: the printed language of the Commonwealth Terms and Conditions, the Standard Contract Form, the Department's Request for Response (RFR) solicitation document and the Contractor's Response to the RFR solicitation, excluding any language stricken by a Department as unacceptable and including any negotiated terms and conditions allowable pursuant to law or regulation.

IN WITNESS WHEREOF, The Contractor certify under the pains and penalties of perjury that it shall comply with these Commonwealth Terms and Conditions for any applicable Contract executed with the Commonwealth as certified by their authorized signatory below:

CONTRACTOR AUTHORIZED SIGNATORY: ____________________________

(signature)

Print Name: ____________________________

Title: ____________________________

Date: ____________________________

(Check One): _______ Organization _______ Individual

Full Legal Organization or Individual Name: ____________________________

Doing Business As: Name (If Different): ____________________________

Tax Identification Number: ____________________________

Address: ____________________________

Telephone: ____________________________ FAX: ____________________________

INSTRUCTIONS FOR FILING THE COMMONWEALTH TERMS AND CONDITIONS

A "Request for Verification of Taxation Reporting Information" form (Massachusetts Substitute W-9 Format), that contains the Contractor's correct TIN, name and legal address information, must be on file with the Office of the Comptroller. If the Contractor has not previously filed this form with the Comptroller, or if the information contained on a previously filed form has changed, please fill out a W-9 form and return it attached to the executed COMMONWEALTH TERMS AND CONDITIONS.

If the Contractor is responding to a Request for Response (RFR), the COMMONWEALTH TERMS AND CONDITIONS must be submitted with the Response to RFR or as specified in the RFR. Otherwise, Departments or Contractors must timely submit the completed and properly executed COMMONWEALTH TERMS AND CONDITIONS (and the W-9 form if applicable) to the: Payee and Payments Unit, Office of the Comptroller, 5th Floor, One Ashburton Place, Boston, MA 02108 in order to record the filing of this form on the MMARS Vendor File. Contractors are required to execute and file this form only once.
Certificate of Non-Collusion

The undersigned certifies under penalties of perjury that this bid or proposal has been made and submitted in good faith and without collusion or fraud with any other person. As used in this certification, the word "person" shall mean any natural person, business, partnership, corporation, union, committee, club, or other organization, entity, or group of individuals.

___________________________________________
Signature of individual submitting bid or proposal

___________________________________________
Name of business
Tax Compliance Certification
Pursuant to M.G.L. c. 62C, §49A, I certify under the penalties of perjury that, to the best of my knowledge and belief, I am in compliance with all laws of the Commonwealth relating to taxes, reporting of employees and contractors, and withholding and remitting child support.

___________________________________________
Signature of person submitting bid or proposal

___________________________________________
Name of business
COMMONWEALTH OF MASSACHUSETTS  
CONTRACTOR AUTHORIZED SIGNATORY LISTING

CONTRACTOR LEGAL NAME :  
CONTRACTOR VENDOR/CUSTOMER CODE:

INSTRUCTIONS: Any Contractor (other than a sole-proprietor or an individual contractor) must provide a listing of individuals who are authorized as legal representatives of the Contractor who can sign contracts and other legally binding documents related to the contract on the Contractor’s behalf. In addition to this listing, any state department may require additional proof of authority to sign contracts on behalf of the Contractor, or proof of authenticity of signature (a notarized signature that the Department can use to verify that the signature and date that appear on the Contract or other legal document was actually made by the Contractor’s authorized signatory, and not by a representative, designee or other individual.)

NOTICE: Acceptance of any payment under a Contract or Grant shall operate as a waiver of any defense by the Contractor challenging the existence of a valid Contract due to an alleged lack of actual authority to execute the document by the signatory.

For privacy purposes **DO NOT ATTACH** any documentation containing personal information, such as bank account numbers, social security numbers, driver’s licenses, home addresses, social security cards or any other personally identifiable information that you do not want released as part of a public record. The Commonwealth reserves the right to publish the names and titles of authorized signatories of contractors.

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I certify that I am the President, Chief Executive Officer, Chief Fiscal Officer, Corporate Clerk or Legal Counsel for the Contractor and as an authorized officer of the Contractor I certify that the names of the individuals identified on this listing are current as of the date of execution below and that these individuals are authorized to sign contracts and other legally binding documents related to contracts with the Commonwealth of Massachusetts on behalf of the Contractor. I understand and agree that the Contractor has a duty to ensure that this listing is immediately updated and communicated to any state department with which the Contractor does business whenever the authorized signatories above retire, are otherwise terminated from the Contractor’s employ, have their responsibilities changed resulting in their no longer being authorized to sign contracts with the Commonwealth or whenever new signatories are designated.

_____________________________________________  Date:

Signature

Title:  
Telephone:

Fax:  
Email:

[Listing can not be accepted without all of this information completed.]

A copy of this listing must be attached to the “record copy” of a contract filed with the department.
COMMONWEALTH OF MASSACHUSETTS
CONTRACTOR AUTHORIZED SIGNATORY LISTING

CONTRACTOR LEGAL NAME:
CONTRACTOR VENDOR/CUSTOMER CODE:

PROOF OF AUTHENTICATION OF SIGNATURE

This page is optional and is available for a department to authenticate contract signatures. It is recommended that Departments obtain authentication of signature for the signatory who submits the Contractor Authorized Listing.

This Section MUST be completed by the Contractor Authorized Signatory in presence of notary.

Signatory's full legal name (print or type):
Title:

X____________________________________________________________
Signature as it will appear on contract or other document (Complete only in presence of notary):

AUTHENTICATED BY NOTARY OR CORPORATE CLERK (PICK ONLY ONE) AS FOLLOWS:

I,___________________________________________________ (NOTARY) as a notary public certify that I witnessed the signature of the aforementioned signatory above and I verified the individual's identity on this date:
__________________________, 20 _______.
My commission expires on:

AFFIX NOTARY SEAL

I,___________________________________________________ (CORPORATE CLERK) certify that I witnessed the signature of the aforementioned signatory above, that I verified the individual's identity and confirm the individual’s authority as an authorized signatory for the Contractor on this date:
__________________________, 20 _______.

AFFIX CORPORATE SEAL