

Using the BHCC Library Databases from Home: Remote Access

Can I use the subscription databases at home?

Yes. It's just like accessing a subscription database or elsewhere on campus, only with one extra step. We call this process "remote access."

What do I need?

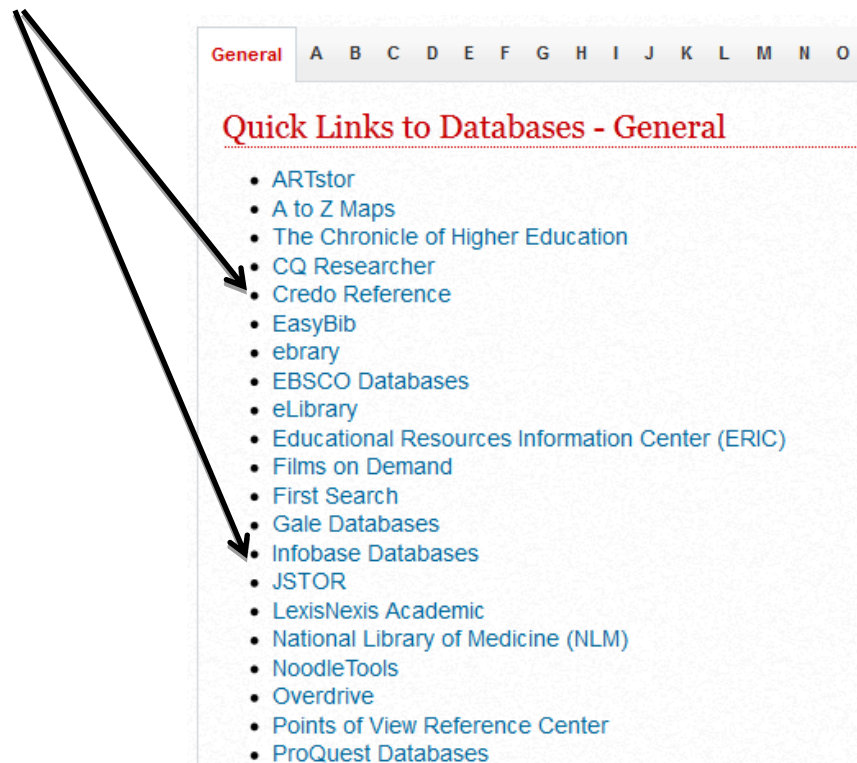
An active Bunker Hill Community College library card number and password
A computer that can connect to the Internet

Where do I go?

Start here: bhcc.mass.edu/library/databases

What do I do?

Click on the name of the database you want to use.



You will then see the following screen:



Enter your 14-digit library card number and password.
Click Log In.

I have a username! Where do I enter that?

Unfortunately, you cannot access the databases with your library username. You have to use your library barcode.

What if I don't have a password?

You must have a library password to use the databases from home. To get a password, visit the Lending Services Desk in the library.

If you know your barcode and have an email address in your library account, you can reset your password by email here:

bunkerhill.noblenet.org/eg/opac/password_reset

Why the extra step?

You must be a student, faculty, or staff member to use the library databases. Signing in verifies that you're a member of the Bunker Hill Community College community.

Where can I get help?

If you are unable to log into the databases from home, please come in, call, or email us ASAP.

Public Services Desk: 617-228-3479

Email: bhcclibrary@bhcc.mass.edu

Lending Services Desk: 617-228-2213

updated by Andrew McLaughlin - 06/08/2015